

Bra Returns/Exchange Policy

Wigs'n More, Inc. & Mastectomy Boutique's policy on bra and mastectomy forms is as follows:

Bras are NON-RETURNABLE but can be EXCHANGED within a seven (7)day period from the date of purchase. Bras CANNOT be worn, and tags must be attached.

Silicone breast forms CANNOT be returned, only EXCHANGED a within fourteen (14) day period from the date of the purchase. Fabric backed silicone prosthesis CANNOT be returned or exchanged as they cannot be sanitized properly.

All leisure breast forms CANNOT be returned or exchanged as they cannot be sanitized properly. This includes any and all fabric forms.

We at Wigs'n More, Inc. & Mastectomy Boutique's, thank you for the opportunity to serve you and will always strive to give you the best professional fitting experience possible.

Signature: _____ Date: _____

SHIPPING POLICY

Any domestic package over \$500 in product value will require a signature confirmation. We do this to ensure our customers' safety and deliver the packages successfully. Any packages rerouted back to us will incur extra shipping fees to have the package redelivered. Any orders canceled after being processed in our facilities will be charged a 15% restocking fee.

As soon as your order ships, you will receive a shipment confirmation via email or text message with tracking information. It will provide you with a link to follow your package's transit progress to its shipment destination.

SALES TAX

Wigs'n More is required to collect sales tax on orders shipped to Pennsylvania. The appropriate charges will be added to your order total and displayed on your final order confirmation.

DROP SHIP FEE

The most typical drop shipping fee you'll have to pay is a "per order" fee and can range anywhere from **\$2 to \$15**. This fee is highly specific to the product types you sell and the services provided by your suppliers. Some suppliers may call this a commission and charge you a percentage of each sale instead of a fixed rate.

CONSULTING FEE

In the U.S., **small business consulting fees** range from \$95 to \$1,500, with an average cost of \$399. The hourly cost of **consulting fees** range from about **\$45 to \$150 per hour**. Keep in mind that the **fees** you'll pay can vary depending on where you live, the specific services you need and whether you need one-time or ongoing **consulting**.

RESTOCKING FEES

All returns must be in like-new condition with tags attached and be repackaged in the same manner as received. The wig product box should be inside a sturdy shipping box.

Wigs are fragile items, so it is important to re-package your return in the same manner as it was received. Wig caps can be creased and synthetic hair can be subject to cold set when return wigs are not properly packaged for shipping.

Sorry, we can't accept returns of items that are marked "close-out" or were purchased in the Clearance Wigs section. That's the trade-off for getting such a great price!

A returned item must be sent back within 10 days after you receive it. We are not responsible for lost return shipments, so please insure your return package.

Once we receive your exchange/return item we will inspect the wig. Then we'll execute your instructions for exchange or refund. The exchange or return credit process can take up to two weeks after we receive your package. Most customers who want their exchange piece quickly, go ahead and order it and wait for the credit to catch up.

Our restocking fee is 15% of selling price listed and, if we shipped for free, we will add shipping and handling of \$15.00 US Domestic, or actual cost of Express or International shipping.

If we determine that returned merchandise has been worn or used in any way, or if you have made multiple returns, additional restocking fees will apply.

Sometimes a customer who is not sure of the appropriate style or is purchasing a wig for the first time will order a large number of wigs with the idea of returning most.

Be aware that our restocking fees will increase with multiple returns – and they can go all the way up to 50%. This can be an expensive way to choose a style.

Please give us a call and allow us to help you narrow your selection, save money, and get the best hairstyle and color for you!

Refused for Delivery will be charged restocking fees.

Exchanges

Restocking fees apply to all exchanges to a different brand, as well as to color exchanges within the same brand.